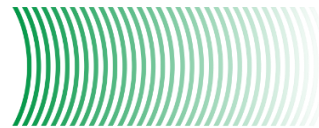




The MazWell™ Group

Exclusive Manufacturer and Distributor of DODGE® Products



Privacy Notice for The MazWell Group Ltd

The MazWell Group Ltd, exclusive manufacturer and distributor of Dodge® products, is a wholly owned entity of MazWell LLC, a management services company. We are the largest supplier and manufacturer of mortuary equipment, embalming chemicals and cosmetics in Europe – supplying Africa, Asia and Australasia as well.

We value our customer data and will only ask for, and retain, data which is relevant to the customer services that we can offer you. We are not in the business of selling or trading mailing lists with other companies or third parties for marketing purposes.

This Privacy Notice gives detailed information of when and why we collect your personal information, how it is used and stored, and the limited conditions under which we may disclose it others.

This website is designed to comply with the following acts: UK Data Protection Act 1998, The Data Protection Bill 2017-19, EU Data Protection Directive 1995 (DPD) and the General Data Protection Regulation 2018 (GDPR). Registered Office: The MazWell Group Ltd, Units 11, 14-15 Ardglen Industrial Estate, Ardglen Road, Whitchurch, Hampshire. RG28 7BB. Company registered number: 1901279.

Registered with the Information Commissioner's Office - ICO: **ZA369959**

Our privacy policy principles:

- We will never spam you with irrelevant emails
- You may opt out or into our email communications at any time
- You have the right to remove any information we may hold on you, unless we are legally required to retain it.
- We will never sell, rent, make public or distribute your personal information
- Data is a liability and therefore should only be collected and processed when absolutely necessary

Types of data that we collect:

Contact forms

We collect the following information about you when you complete the 'contact us' form on our website:

- Full name
- Company name
- Email address
- Telephone number
- Other information you supply relevant to your enquiry

Your information is sent to our enquiries@themazwellgroup.com email address (on a secure server) so the enquiry can be dealt with. Your information is stored in no other way without further consent.

Website cookies

Our websites use cookies to collect information. This includes information about browsing and purchasing behaviour by people who access our websites. This includes information about pages viewed, products purchased and the customer journey around our website to personalise your repeat visits to the site.

Google analytics

When someone visits <http://www.themazwellgroup.com/> OR <http://www.urnstoremember.co.uk/> we use a third-party service, Google Analytics, to collect standard internet log information and details of visitor behaviour patterns. We do this to find out things such as the number of visitors to the various parts of the site. This information is only processed in a way which does not identify anyone. We do not make, and do not allow Google to make, any attempt to find out the identities of those visiting our website.

Mailing lists

As part of the registration process for our monthly e-newsletter, we collect personal information. We use that information for a couple of reasons: to tell you about information you've asked us to tell you about; to contact you if we need to obtain or provide additional information; to check our records are right and to check every now and then that you're happy and satisfied. We don't trade email lists with other organisations and businesses.

Purchasing products from The MazWell Group

When you purchase items through The MazWell Group or online, your name, address data, email and contact number will be stored in our IT and purchasing systems once a 'New Customer Account Form' has been completed. This ensures we only retain supplied information.

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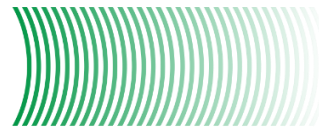
Unit 11/14-15 Ardglen Industrial Estate, Whitchurch, Hampshire, RG28 7BB, United Kingdom
Office: +44 (0)1256 893 883 | Fax: +44 (0)1256 893 868 | Email: enquiries@themazwellgroup.com
www.themazwellgroup.com

Registered Office as above. Registered in England No: 1901279



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Please be assured that we do not share your personal or personally identifiable details with any other company without your consent.

Third Parties

No personal or identifiable information is shared with any third parties. Address details may be shared for the purpose of fulfilling a purchase of product, the third party is not to retain that information for any purpose other than matters pertaining to that specific order, i.e. Warranty of goods.

Storage

The personal information given to us is stored on our internal IT systems and only accessible by authorised staff members. Any personal data stored externally is managed by our IT partner on secure, encrypted, servers and used solely for the maintenance of our operating system.

Legal basis for processing your information

We will always access your personal information on lawful ground and in particular on the grounds set out below:

Performance of a contract

If you make a purchase through us, we will use the details that you give us to provide that service or item to you. This information is likely to include your name, contact details, payment details, business address, email address and telephone number and any additional information we may need to help meet your specific requirements.

If you do not provide the information set out in this paragraph, then we may not be able to provide the service to you.

Legitimate Interest

We may use your name or contact details to tell you about our products and services which we think may be of interest to you. You can ask us to stop doing so at any time.

We may use some of your personal information for statistical purposes when we evaluate our range of services.

The above is done on the basis that it is in the legitimate interest of our company.

Consent

We may ask your consent to share your name and contact details with selected third-party companies so that they can tell you about their products and services. You can withdraw your consent at any time.

Legal obligation

We may also disclose your personal information, without your permission, to the extent that we are required to do so by law or regulation.

Data minimisation

We will only collect the minimum amount of data required to fit the purpose of the business relationship. It will be kept only for as long as is necessary for the purpose for which it was collected to comply with our legal and contractual obligations. For example: we will keep your contact details on file while you're one of our clients and for six years after.

Access to your personal information

You are entitled to view, amend, or delete the personal information that we hold. Email your request to us titled 'Data protection information request' at enquiries@themazwellgroup.com. We will respond to your request to change, correct, or delete your information within a reasonable timeframe and notify you of the action we have taken. For specific 'Subject Data Requests' please feel free to use [this form](#).

Telephone calls

Telephone calls, whilst not at present, may be recorded for training and quality purposes and if implemented may also be used for fact verification if needed.

Changes to this privacy notice

This policy – created January 1st 2020 – will be reviewed annually to ensure any changes of policy can be considered as notified.

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